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Crew Leader Client Concerns and Work Site Safety Hazards Activity



Client Concern	Resolution	Work Site Safety Hazard	Resolution
Scheduling	Communication	Animals	Communication on where/how they will be secured while working
COVID	Containment, Cleaning practices, PPE	Mold/Musty Smell	Discussion on how to treat – occupant driven moisture – Mechanical ventilation
Finished Appearance	Discussion of practices, Pictures of past work	Lead Paint	LSW Practices
Access to Work Area	Communication on how to get items removed	Bad Steps, Deck Board, etc..	Work with auditor on possible repair
Mess Left behind	Communication to crew	Threatening or Abusive Occupant	Pack up and leave, Call auditor, Call appropriate authorities if warranted
Blower Door in Winter	Heat will need to run once done with test – keep test short - Heat savings in the end will greatly outweigh loss from testing	Drug Activities	Judgment call based on type and amount

